# Memberships

Start 2021 with joy and feeling good

We have the right program for you!

Massage - Facials

Buy a series of three and get a complimentary birthday surprise treatment and free upgrades

Ask us!

bmoreadagio@gmail.com

#### Spa Gift Certificates

you can order them per email, pick them up or let us send them out to you or to the receiver

 I.
 your full name

 2.
 name and address of the receiver

 3.
 your address, email and phone number

In case of shipping we charge \$10 for s&h

If you order products we ship by weight. For handeling we charge 6

Your full name and address as well as your phone number Pay per credit card or check in advance.

# **Our Booking & Cancellation Policies**

"Weekends" include Fri-Sun. "Weekdays" include Mon-Thurs.

### Bookings

We need

Your appointment time given is intended as your "arrival time." Your service will begin after a brief consultation and will include the full stated contact time for the service (e.g., 60-min, 70-min, etc.). We will also allow you time after the massage to relax briefly!

## Cancellations

Cancellations with less than 24 hours of notice on WEEKDAYS, and less than 48 hours of notice on WEEKENDS, are subject to a cancellation fee amounting to 80% of the cost of the scheduled service. Guests who miss their appointments without giving any prior notification will be charged in full (100%) of their scheduled service.

We recognize the time of our clients and staff is valuable. When you miss an appointment with us, we not only lose your business, but also the potential business of other clients who could have scheduled an appointment for the same time. Additionally, many times our staff function in an "on call" status and travel to the Spa specifically for your service. For these reasons we are obligated to compensate our staff for their time as well as cover lost revenue.

When you schedule your appointment with us, you are agreeing to these policies. All weekend services, or bookings with less than 24 hours notice, require a credit card to guarantee a reservation. You will not be billed until the completion of service, or if there is a cancellation/no-show. Payment will still be required on the day of service.